| Objective | K | ey Subject Areas | | |
|---|---------------------------------|---|---|---|
| Building a strong community | | ocalism ommunity Cohesion/Inte ocality Working roubled families | egration | |
| Action | Lead Organisat | Others involved | Timeframe | Comments |
| Promoting community integration developing ways of enabling communities to live and work together effectively | Newcastle Borough Council | Partners, including Aspire and Locality Action Partnerships (LAPs) | Ongoing – initial assessment at April 2013 | Work being developed across a range of areas, including a number of actions on this Action Plan. Initial assessment to be carried out, based on work being done by the Staffordshire Observatory. Actions to be developed based on this work. |
| Complete the ongoing review of locality working and Locality Action Partnerships in the Borough | Newcastle Borough Council | Newcastle Partnership Partners | May 2012 (first milestone) | Constitution and Terms of Reference Agreed. LAP Development Plan progress and updates to Cabinet and Partnership |
| Developing communities to encourage participation in the localism agenda as set out in the Localism Act in key areas such as community right to challenge | Newcastle Borough Council | LAPs (Community Right to Challenge) Aspire (Tenancy Strategy) Parish Councils | Legislative timeframe (initially April 2012) | Heads of Service Reports to EMT and Cabinet. NBC response and key areas embedded into NBC policy and procedure. |

| | | (Neighbourhood Plans) | | |
|---|--|---|--|--|
| Further development of Community Pride events in order to both deal with issues facing local communities and also prevent further issues from arising | Newcastle Borough Council (although other partners could lead on some events, depending on the focus and location). | Newcastle Partnership Partners including Police, Aspire (key priority), Fire and Rescue Service and LAPs. | May 2012 (initial events to be organised) | Initial meeting with Environmental Action Group to develop plan on 22 February 2012. Review of approach to be carried out by April 2012. Events to be held throughout 2012/13. Review to focus on what Community Pride is; what the evidence is saying and how the events can be delivered effectively. |
| Focus on dealing with troubled families and enhancing community involvement and self-reliance | Staffordshire County Council | Newcastle Borough Council Public Health/Combined Healthcare Staffordshire Police Staffordshire County Council ('Families First') | April 2012- April 2013 (initial milestone to establish processes and approaches) | To assess the evidence base and develop approaches to research and identification. To develop case conference approaches to family intervention, including prevention and education work as well as problem solving. |

| Investigate opportunities to develop a Partnership Social Enterprise. | Newcastle Partnership | Partners to be involved where relevant and where required | April 2014- April 2015 (establishment of social enterprise) | Meetings with Aspire and Fire and Rescue Service (who have developed a Social Enterprise/Community Interest Company. Discuss opportunities. Investigate funding available and support from partners |
|--|---------------------------------|--|---|---|
| Building on relationships with the voluntary and community sector in delivering key services to local people | Newcastle Borough Council | Voluntary and Community Sector. | Ongoing – initial assessment at October 2012 | Attendance at Voluntary Sector Forum meetings. Further LAP development and funding. Developing infrastructure support commissioned through the Third Sector Commissioning Framework Addressing issues of procurement and review of Compact working. |

| Objective | | Key S | ubject Areas | | |
|--|--|--|---|-----------|---|
| Tackling Crime and Disorder | | Busine Hate (Anti-S Vulner Inform | ocial Behaviour | | |
| Action | Lead Organis | • | Others involved | Timeframe | Comments |
| Expansion of the Safer Nights programme to tackle the problems raised by alcohol use and other activities in the town centre and elsewhere | Newcas Borough Council Stafford Police | tle 1 | Trading Standards West Midlands Ambulance Service (WMAS) Staffordshire Fire & Rescue Services (FARS) St Johns Ambulance Red Cross Churches and Street Pastors | 2012-13 | Street Pastors scheme to be initiated (from April 2012) Expanded triage service running until 31.3.12 as funded by WMAS. Will seek to include emergency care practitioners and other medical staff from April 2012. Independent evaluation report to be commissioned |

| Enhancing the Business Crime Initiative – working with local businesses and partners to deal with crime and to seek to prevent it | Partnership Against Business Crime | Staffordshire Police Newcastle BC | April 2012- April 2013 | to identify value for money and areas for improvement or growth, with deadline of Sept/Oct 2012 (in time for introduction of the Police & Crime Commissioner). To initially liaise with the Business Crime Initiative and assess the |
|---|---|---|---------------------------|--|
| | | Newcastle business | | existing situation in |
| | | community | | order to identify |
| | | | | gaps in provision and |
| | | | | ideas for |
| | | | | dealing with these issues. |
| Tackling Hate Crime – working with partner organisations and | Challenge | Staffordshire | April 2013- | Initial |
| key groups, together with communities to raise awareness of and | North Staffs | Police | April 2016 | assessment/ |
| deal with incidents of hate crime in the Borough and – where relevant – elsewhere | | Newcastle BC | | research into the issue to |
| | | | | take place |
| | | Staffordshire | | during 2012-13 |
| | | County Council | | including liaison with the |
| | | Newcastle | | key agencies. |
| | | business | | |

| | | community | | |
|--|-------------------------|---|--------------------------------|--|
| Tackling victimisation of vulnerable residents – working with partners and other organisations to tackle crime committed against the vulnerable including serious acquisitive crime. | Staffordshire Police | Newcastle Borough Council Staffordshire County Council | Ongoing | To build on existing initiatives around case conferences and multi- agency |
| Explore the potential for tracking perpetrators of domestic violence using the Integrated Offender Management Scheme | Newcastle BC | Public Health Mental Health providers (including the above) Third Sector providers Staffordshire Police | April 2012 to April 2015 | approaches To develop approaches to research and develop pro- active approaches to problem solving Explore feasibility through |
| | | Staffordshire Probation Service Third Sector Providers | | discussions with partners (April-Oct 2013) If appropriate, initiate a pilot scheme (January 2013- June 2013) |
| | | | | Evaluate success and explore potential roll- |

| Continue to discuss trans-border cases with neighbouring | NULBC and | Partners | Ongoing | out (June 2013-January 2014) Initiate programme across the Borough (January 2014- January 2015) Will link with national work ongoing under the national violence against women and girls programme including consultations on sharing details of previous offences with new partners. |
|--|-----------|----------------------|--------------------------------------|--|
| authorities where relevant and appropriate, including anti-social behaviour and domestic violence cases. | Police | relevant to the case | (initial review in April 2013) | Agree parameters of joint working Maintain contacts through networking |

| | | | | Ensure appropriate information sharing in line with protocols and good practice |
|---|--------------|---|--------------------------------------|---|
| Building on the existing multi-agency conference system to address the problems faced by vulnerable victims | Newcastle BC | Staffordshire Police Staffordshire Probation Services Staffordshire County Council Aspire Housing Third Sector Providers | Ongoing (review at April 2013) | Need to examine support arrangements for these conferences May look to link in with other multi-agency approaches set out above |
| Introduce online reporting of anti-social behaviour incidents | Newcastle BC | Staffordshire Police | April 2012 | Work has started and will be going 'live' imminently. Review of system to be put in place (April 2013) |
| Improve – where possible – support for victims of anti-social behaviour and domestic violence | Newcastle BC | Staffordshire Police Aspire Housing | Ongoing | Continue to review the systems in place and refine where |

| | | Staffordshire | necessary |
|------------------------------|--------------|----------------|------------------|
| | | County Council | |
| Family Employment Initiative | Newcastle BC | Coalfields | Part of a wider |
| | | Regeneration | national |
| | | Trust | programme |
| | | | which works in |
| | | European | some of the |
| | | Regional | most |
| | | Development | disadvantaged |
| | | Fund | former coalfield |
| | | | areas. |
| | | Staffordshire | |
| | | County Council | Launched in |
| | | | February 2009 |
| | | Newcastle | and has now |
| | | Business | helped more |
| | | Community | than 240 |
| | | | people into |
| | | | work and 480 |
| | | | into training. |
| | | | Socking to |
| | | | Seeking to |
| | | | continue to |
| | | | develop the |
| | | | scheme and |
| | | | promote it with |
| | | | partners in the |
| | | | Borough. |

| Objective A Safe Place to Live | | Key Subject Areas | | | |
|--|--|-------------------|---|---------------------------|---|
| | | Engag | uarding jement nissioning | | |
| Action | Lead Organis | | Others involved | Timeframe | Comments |
| Introduction of a Passport to Safety scheme for younger drinkers | Newcas | | Multiple Partners, including Staffordshire Police | April 2012- April 2013 | Undertake development of the scheme in conjunction with partners. Assess the issues using evidence and data. Undertake a pilot approach initially. |
| Work with the Partnership Against Business Crime to enhance enforcement | Partners Against Busines Crime (F | s | Newcastle BC Staffordshire Police Newcastle Business community | April 2012- April 2013 | Undertake assessment of key issues. Work with developing Town Centre Partnership and PABC in identifying issues |

| | | | | Work with partners to identify solutions and approaches |
|--|---------------------------------|--|-----------------------|---|
| Introduction of the Street Pastors scheme in the Borough | Newcastle BC Street Pastors | Staffordshire Police Church leaders Ascension Trust | April to June 2012 | Links to Safer Nights initiative above Initiation of pilot project (April 2012) Ongoing evaluation of pilot Seek expansion if relevant and |
| Roll out prevention materials for all aspects of domestic violence and anti-social behaviour activity | Staffordshire County Council | Newcastle BC Third Sector Providers Public Health | April 2013 onwards | appropriate Assess provision of materials currently and gaps in provision Work with Staffordshire County Council commissioners to develop further |

| Encourage and enhance the provision of information to residents on how to avoid domestic fires – in conjunction with FARS and other partners | Staffordshire Fire and Rescue Service | Newcastle BC Staffordshire County Council | April 2013 | materials to aid promotion of activity Assess provision of information and work with |
|---|--|---|------------|--|
| | (FARS) | Staffordshire Police | | partners to identify gaps. Links to the Lets Work Together initiative. |
| Develop our approaches to working with the new Police & Crime Commissioner in developing key areas of work in community safety in the future | Newcastle BC Staffordshire Police | All partners | Ongoing | Evaluate current approaches and services with a view to the future and value for money Identify and implement good practice Seek to engage and work in partnership |
| Develop the first aid triage process in the town centre and elsewhere for dealing with people injured or ill during nights out and at other times | Newcastle BC St Johns | Staffordshire Police | 2012-13 | Explore feasibility of enhancing the |

| | Ambulance | FARS | | scheme with additional |
|--|--------------------------------|---------------------------------|------------|---|
| | Red Cross | Business | | health |
| | West Midlands | community | | professionals |
| | Ambulance Service (WMAS) | PABC | | Explore potential funding streams |
| | | | | Map key nights for 2012-13 that the service should be run, especially with a view to Football championships, Olympics and Jubilee Seek to pilot enhanced |
| | | | | service offer |
| Complete the gating off of problematic alleyways under the Green Routes scheme | Newcastle BC | Staffordshire Police | March 2013 | Complete this for identified Red Routes as |
| | | FARS | | far as possible |
| | | Staffordshire County Council | | |
| | | PABC | | |
| | | Newcastle Civic | | |

| | | Society | | |
|---|---|---|---------------------------|--|
| | | Business community | | |
| Continue the I'll Be Des scheme designed to prevent drink driving | Newcastle BC Staffordshire Police | FARS Staffordshire County Council | April 2013- April 2014 | Development of scheme, based on evidence of hot spots and key demographics. Undertake pilot of scheme Roll out |
| | | | | scheme across the Borough by April 2014 |
| Raise awareness of Safeguarding Vulnerable Children and Adults across the borough. | Staffordshire County Council | Staffordshire Safeguarding Children Board Let's Work Together Steering Group | April 2013 | Raise awareness of referral pathways and criteria etc |
| Promoting good behaviour amongst tenants | Newcastle BC | Aspire Housing | April 2012 onwards | Reducing priority for re- housing and ceasing fixed term tenancies when anti- social behaviour occurs. |

| Objective | | Key S | ubject Areas | | |
|---|---|--------|---|------------------------------------|---|
| Protecting Vulnerable People and Families | Information sharing Families focused Education Promotion | | | | |
| Action | Lead | Protec | Others | Timeframe | Comments |
| | Organis | ation | involved | Timename | Comments |
| Introduce devices for vulnerable people to use in protecting themselves | Staffords Police | | Newcastle BC Staffordshire County Council FARS | April 2012- April 2013 | Staffordshire Police are planning to review arrangements for these kinds of devices across county. |
| Rolling out the Let's Work Together project across the Borough, aimed at all organisations and individuals being able to refer cases of vulnerability | Newcast | tle BC | Staffordshire County Council FARS Staffordshire Police NHS | April 2012 (start of scheme) | Currently being developed, based on pilot in Lichfield Will be rolled out in April 2012, with further reviews thereafter. Designed to ensure that home visitors refer individuals at risk to appropriate |

| | | | | organisations. |
|--|---------------------------------------|--|-----------------------|--|
| Support winter car advice for young people in further and higher education | FARS, through Road Safety group | Newcastle College Keele University | Winter 2012-13 | Identify potential locations and key audience |
| | | Staffordshire County Council | | Identify and secure funding for further winter advice sessions |
| | | | | Deliver project |
| | | | | Evaluate impact |
| Map vulnerability across the Borough and its neighbourhoods to target services more effectively | Staffordshire County Council | Newcastle BC | December 2012 | Work done by Staffordshire |
| | | Staffordshire Police | onwards | Observatory. |
| | | NHS | | Will continue to work together |
| | | | | to develop |
| | | | | evidence base |
| | | | | for use in multi- agency |
| | | N. (1 50 | 4 11 00 10 | approaches. |
| Develop approaches with the Families First teams at Staffordshire County Council to deal with issues of vulnerability | Staffordshire County Council | Newcastle BC | April 2012 onwards | To work with the Families |
| affecting families in the Borough | | Staffordshire | | First team to |
| | | Police | | identify key |
| | | | | areas of risk |
| | | Staffordshire Brobation | | and develop |
| | | Probation Service | | approaches designed to |
| | | | | |

| | | NHS | | deal with these areas. |
|--|--|---|---------------------------|---|
| Develop educational approaches to dealing with areas of risk around behaviour and attitudes in young people | Staffordshire County Council (schools) | Newcastle BC Newcastle College | April 2013 onwards | To identify opportunities for working with younger people and providing educational facilities. Working with schools in developing approaches to community based working to help young people. |
| Develop health promotion work in areas of greatest need. | Newcastle Borough Council | Staffordshire Director of Public Health | April 2012- April 2013 | Assess existing approaches and identify areas for development in the first instance Focused work through Newcastle Partnership Strategic Board. |

| | Closer working relations with Public Health, Health and Wellbeing Board and Clinical Commissioning Groups. |
|--|--|
| | Analysis of the Joint Strategic Needs Assessment. |
| | Dedicated resource from Newcastle Borough Council to the Staffordshire Public Health Team. |
| | Development of a Health and Wellbeing Strategy. Continued promotion of Jubilee 2. |

| Continue to work on Financial Inclusion intervention with the joint Stoke-on-Trent and Newcastle-under-Lyme Financial Inclusion Group. | Newcastle Borough Council | Aspire Housing Staffordshire Credit Union Moneyline Pertemps Beat the Cold Warmzone Citizens Advice Illegal Money lending Team | April 2012- April 2013 | Assessment of existing approaches and identification of opportunities for additional working and new initiatives. Work with other partners and organisations to identify solutions |
|--|---------------------------------|---|---------------------------|--|
| Supporting vulnerable residents in housing | Newcastle BC | Aspire Housing | April 2012 onwards | Supporting vulnerable residents to move home when they are unable to afford their current properties. |